



### Waterpoof MP3 Headphones

**MODEL NUMBER: 84010** 



#### After Sales Support



# Contents

- 1. Welcome Section
- 2. General Information & Safety Instructions
- 3. Contents & Features
- 4. Layout
- 5. Checking The Adaptor
- 6. Charging
  - Charging The Headphones
- 6. On/Off
  - Turning On
  - Turning On & Pairing
  - Turning Off
- 7. Bluetooth
  - Pairing
  - Pairing To A Second Device
  - Answer/End Call
  - General Controls (See page 8)

#### MP3 Player

- MP3 Mode
- 8. MP3 And Calls
  - Transferring MP3 Files

#### **General Controls**

- Music Controls
- 8.

#### Reset

- Resetting The Headphones
- 9. FAQ
- 9. Specifications
- 10.

### Welcome Section

#### Congratulations!

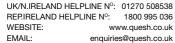
You have made an excellent choice with the purchase of this quality REKA® product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Quesh Ltd.

We want you to be completely satisfied with your purchase so this REKA® product is backed by a comprehensive manufacturer's 3 year warranty and outstanding after sales service through our dedicated helpline.

We hope you enjoy using this product for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty, please telephone our helpline for immediate assistance. Faulty product claims made within the 3 year warranty period will be repaired or replaced free of charge provided that you have a satisfactory proof of purchase (keep your receipt safe). This does not affect your statutory rights. However be aware that the warranty will become null and void if the product is found to have been deliberately damaged, misused and/or disassembled.





# General Information & Safety Instructions

#### **Battery Care**

To get the best out of the battery, fully charge and use until flat for the first 5-6 times. Then use until flat and fully charge at least once a month.

Prolonged storage without charge may cause damage to the battery and result in poor to no charge. It is recommended you fully charge the battery every 6 months to keep the battery in good condition.

This product is powered by an internal 80mAh rechargeable lithium battery.

Do not dispose of batteries in your household waste.

Please contact your local authority for details on safe disposal.

Do not expose these headphones to damp or moist storage conditions.



- Never throw batteries into a fire or expose to excessive heat sources.
- If batteries are swallowed, please seek immediate medical attention.
- Always ensure correct +/- battery polarity when installing batteries.
- Do not recharge non-rechargeable batteries.

Equipment, which is marked with the WEEE logo (as shown on the left), should not be thrown away with your household waste. Contact your local authority waste disposal department, as they will be able to provide details of the recycling options available in your area.



Electrical and electronic equipment (WEEE) contains materials, parts and substances, which can be dangerous to the environment and harmful to human health if the waste of electrical and electronic equipment (WEEE) is not disposed of correctly.

Equipment, which is marked with the WEEE logo (as shown on the left), should not be thrown away with your household waste. Contact your local authority waste disposal department, as they will be able to provide details of the recycling options available in your area

The EU Declaration of Conformity can be downloaded from www.quesh.co.uk.

#### After Sales Support

### Contents & Features

#### **Contents**

- 1 x Headphones
- 1 x Charge Cable

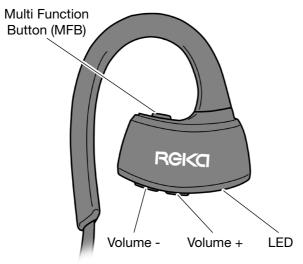
#### **Features**

- Bluetooth
- MP3 Player
- 80mAh Rechargeable Battery
- 8GB Internal Memory
- Up To 4 Hours Play Time
- 10m Bluetooth Range
- Suitable For Surface Swimming
- IP67 Rating

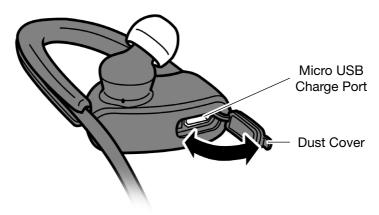


These headphones are designed for surface swimming only and not diving. The IP rating will allow the headphones to be submerged in static water down to a depth of 1m for up to 30min.

# Layout



**Right Side** 



**Left Side** 

#### Please Note:

Always replace the dust cover fully before exposing the headphones to water.

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# Checking The Adaptor

#### **READ BEFORE USE**

#### **Adaptor Information**

Before using a USB mains adaptor please check the "Output" information on the plug face label.

For this device 5V/1A or 5V/1000mAh is the maximum output required to charge the battery. Using a stronger output can damage the battery and/or product and void the warranty.

#### **Label Information Examples:**

Model: XX-0000

Input: AC 100-240V 50/60Mz 0.3A

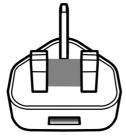
Output: DC 5V/1000mAh

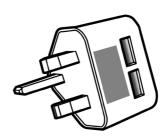
Model: XX-0000

Input: AC 100-240V 50/60Mz 0.3A

Output: DC 5V/1A

#### **Label Location Examples:**





#### Please note:

Tablets and some large smart phones use 2.1A or 2100mAh outputs and above and these are not suitable for this product.

#### **Mains Wall Socket USB Ports**

<u>DO NOT</u> use the USB outlets on a mains wall socket. This will harm the battery and/or product and void the warranty.



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# Charging

#### **Charging The Headphones**

To charge the headphones, make sure the headphones are turned off. Open the dust cover and connect the charge cable to the micro USB charge port on the bottom of the left of the headphone and the other end to a power source no greater than 5V/1A.

Once connected the power LED will light up red. It can take up to 2 hours to fully charge the headphones. The red LED will go out to indicate the headphones are charged.

# On/Off

#### **Turning On**

To turn the headphones on, press and hold the MFB button for 1 second. The headphones will sound an audio alert and the power LED will light up blue to indicate that the headphones are on.

#### **Turning On & Pairing**

To turn the headphones on in pairing mode, press and hold the MFB button for 3 seconds. The headphones will sound an audio alert and the power LED will flash blue and red to indicate that the headphones are in pairing mode.

#### **Turning Off**

To turn the headphones off, press and hold the MFB button for 4 seconds The headphones will sound an audio alert and the headphones will turn off.

#### **After Sales Support**

### Bluetooth

#### **Pairing**

Make sure the headphones are off before pairing. Press and hold the MFB button for 3 seconds to start the pairing. This is indicated by a flashing blue and red LED. Activate the bluetooth on your device. Search for 'REKA SPORTS' on your available device list, then select it to pair. There is no security so the headphones will automatically pair. Once paired the blue LED will flash once every 8 seconds to show a device is connected to the headphones.

#### **Pairing To A Second Device**

To pair to a different device without turning off the headphones and turn off the bluetooth of the currently connected device. Press and hold the MFB button for 3 seconds to start the pairing. This is indicated by a flashing blue and red LED. Activate the bluetooth on your device. Search for 'REKA SPORTS' on your available device list, then select it to pair. There is no security so the headphones will automatically pair. Once paired the blue LED will flash once every 8 seconds to show a device is connected to the headphones.

#### **Answer/End Call**

Press the MFB button to answer or end and incoming call.

#### **General Controls**

Please see page 8.

# MP3 Player

#### MP3 Mode

Press the MFB button twice quickly to change the headphones from bluetooth to MP3 mode. Please see 'General Controls' for use.

#### MP3 And Calls

If the headphones are actively connected via bluetooth and in MP3 mode, a call will interrupt and pause the current playing track. The track will continue once the call has ended.

#### **Transferring MP3 Files**

These headphones have 8GB of internal storage for .MP3 or .WAV files. Open the dust cover and connect a USB cable to the Micro USB charge port of the headphones and the other end to the USB port of a PC or Laptop. Press and hold the MFB button up to 5 seconds once connected. The drivers will automatically download and install if required. The headphones will act like a normal USB mass storage device. Drag and drop or copy and paste the individual tracks in to the folder titled 'Music' on the headphones to store them.

### General Controls

#### **Music Controls**

This is a list of controls that work for both bluetooth and MP3 modes.

Increase Volume: Quick press VOL + button
Decrease Volume: Quick press VOL - button
Play/Pause Music: Quick press MFB button
Skip Back: Long press VOL - button
Skip Forward: Long press VOL + button

#### **After Sales Support**

### Reset

#### **Resetting The Headphones**

To reset the headphones press and hold the MFB button for 8 seconds, followed by a quick second press. If successful the headphones will turn back on again after being restored to factory settings.



Problem	Cause	Solution	
Bluetooth dropping out after a few minutes.	Full device cache.	Manually clear the device's cache & restart the device.	
	Low Power.	Turn the headphones off and recharge them.	
Stuttering/delay music.	Too many processes running on device.	Close unused apps.	
	Corrupt bluetooth profile.	Unpair & delete bluetooth profile, then re-pair device.	
	Interference.	Use away from high powered devices or strong RF signals.	
No music	No compatible music app.	Use a compatible music app.	
	A2DP is not available on your device.	None.	
	Headphones not paired.	Check Bluetooth is on & the device is connected.	
	No power.	Turn on or recharge headphones.	
	Volume low.	Turn the volume up.	

#### Please note:

Smartphones running Windows Mobile or Firefox operating system may have pairing and/or use issues. Motorola Motos, Nokia Lumias, HTC Mini/Radars and budget smartphones may also experience connectivity issues.

#### After Sales Support

# Specifications

#### Waterproof MP3 Headphones

Weight: 50g Approx

Dimensions: 10mm x 3mm x 20mm

Supported Audio Files: .MP3 and .WAV

Audio Type: Stereo Speaker: 3mW

Speaker Size 11mm

Maximum Speaker Output: Approx. 108dB

Charge Port Type: Micro USB

Maximum Power Source: 5V/1A

Minimum Power Source: 5V/500mAh

Charge Time: Up to 2 Hours Play time: Up to 4 Hours

Battery Type: Rechargeable Li-Ion

Battery Capacity: 80mAh Bluetooth Ver.: 4.1

Bluetooth Range 10 meter Bluetooth Frequency: 2.4Ghz

Bluetooth Protocol: A2DP, AVRCP, HFP

Internal Memory: 8GB, Class 4

Memory Format: FAT32 IP Rating: IP67

#### Please Note:

These headphones are designed for surface swimming only and not diving. The IP rating will allow the headphones to be submerged in static water down to a depth of 1m for up to 30min.

#### **After Sales Support**

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#### After Sales Support



# **Warranty Certificate**

#### Warranty

This product is warranted to be free from defects in workmanship and parts for a period of 36 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits covered by this warranty are in addition to all rights and remedies in respect of the product the consumer has under existing U.K. laws.

#### **Proof of Purchase**

This warranty is valid for the original purchase and is not transferable.

Please keep your purchase receipt as proof of purchase (approved outlet) and as proof of the date of when the purchase was made (start of warranty). The receipt must be presented with the warranty card when making a claim under this warranty.

#### **Service during the Warranty Period**

Please ensure the product is properly packaged so as to ensure that no damage occurs in transit. Also make sure that you have included a detailed explanation of the problem.

#### **Extent of the Warranty**

This warranty is limited to defects in workmanship or parts. All defective products or parts will be repaired or replaced. This warranty does not extend to accessories.

#### **Normal Wear and Tear**

This warranty does not cover normal wear and tear of the product or parts.

#### **Exclusions**

This warranty does not cover the following:

- Any defect caused by accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has been damaged by lightning strike either directly or indirectly, or on a mains or vehicle outlet power surge or liquid ingress.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.
- Any product that has been used for purposes other than domestic use.
- The product if it is located outside of the U.K. and Ireland
- Any damage caused by improper power input or improper cable connection.

This warranty does not affect your statutory rights.

#### After Sales Support





# **Warranty Card**

### Waterproof MP3 Headphones

Model Number: 84010

with your warranty card
Office Use: Repaired Replaced Other
Office Use: Repaired Replaced Other

We recommend that you attach a photocopy of your receipt, showing the date of purchase, to this warranty card and keep it for your reference. In the event of a product fault, please call the After Sales Support team. Please ensure that you have the product details (as shown on this card) to hand so that the support team are able to respond as quickly and efficiently as possible.

#### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538
REP.IRELAND HELPLINE N°: 1800 995 036
WEBSITE: www.quesh.co.uk
EMAIL: enquiries@quesh.co.uk

#### Warranty Service Address

QUESH LTD, B7, FIRST BUSINESS PARK FIRST AVENUE, CREWE, CHESHIRE. CW1 6BG

