



## Mini DAB & FM Radio

With Bluetooth®, AUX & Headphone Port

**MODEL NUMBER: 13238**

### **USER GUIDE**

#### **After Sales Support**

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE:

[www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL:

[enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)



# Contents

1. Welcome Section
2. Information & Safety Instructions
3. Contents & Features
4. Controls & Layout
5. Setup
  - First Time Use
- Control Method
  - Using The Buttons
  - Using The Dial
6. On/Off
  - Turning The Radio On
  - Turning The Radio Off
- Standby Mode
  - Standby
- 7-8. DAB Mode
  - Selecting A Station
  - Scan
- DAB Options
  - DAB menu Options
  - Full Scan
  - Manually Tune DAB
  - DRC
  - Prune
- 9-10. FM Mode
  - Select FM Mode
  - Auto Tune FM
  - Manually Tune FM
- FM Options
  - FM Menu Options
  - Scan Settings
  - Audio Settings
11. Bluetooth Mode
  - Select Bluetooth Mode
  - Pairing
  - Using Bluetooth
12. AUX Mode
  - Select AUX Mode
  - Using AUX Input
  - AUX Menu Option
- 13-16. System Options
  - Sleep
  - Alarm (See Page 18)
  - EQ
  - Time
  - Time/Date
  - Backlight
  - Time Out
  - On Level
  - Dim
  - Inactive Standby (Sleep)
  - Language
  - Reset
  - SW Ver.
17. DAB/FM Preset
  - Store A Preset
  - Recall A Preset
- DAB/FM Information
  - Information details
18. Alarm
  - Setting The Alarm
  - Turning the Alarm On/Off
19. Specifications

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REPIRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)  
EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# Welcome Section

Congratulations!

You have made an excellent choice with the purchase of this quality REKA® product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Quesh Ltd.

We want you to be completely satisfied with your purchase, so this REKA® product is backed by a comprehensive manufacturer's 3 year warranty and outstanding after sales service through our dedicated helpline.

We hope you enjoy using this product for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty, please telephone our helpline for immediate assistance. Faulty product claims made within the 3 year warranty period will be repaired or replaced free of charge provided that you have a satisfactory proof of purchase (keep your receipt safe). This does not affect your statutory rights. However be aware that the warranty will become null and void if the product is found to have been deliberately damaged, misused and/or disassembled.

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)



# Information & Safety Instructions

This radio is powered by 4 x 'AA' size alkaline batteries (not included).  
Do not dispose of batteries in your household waste.  
Please contact your local authority for details on safe disposal.



- Never throw batteries into a fire or expose to excessive heat sources.
- If batteries are swallowed, please seek immediate medical attention.
- Always ensure correct +/- battery polarity when installing batteries.
- Do not recharge non-rechargeable batteries.

Equipment, which is marked with the WEEE logo (as shown on the left), should not be thrown away with your household waste. Contact your local authority waste disposal department, as they will be able to provide details of the recycling options available in your area.



Electrical and electronic equipment (WEEE) contains materials, parts and substances, which can be dangerous to the environment and harmful to human health if the waste of electrical and electronic equipment (WEEE) is not disposed of correctly.

Equipment, which is marked with the WEEE logo (as shown on the left), should not be thrown away with your household waste. Contact your local authority waste disposal department, as they will be able to provide details of the recycling options available in your area.



To prevent possible hearing damage, do not use at high volume levels for long periods.



## Adaptor Care

To get the best out of your adaptor please observe the following:

- Always remove the adaptor by holding the body of the plug or by holding the connector's body and not the wire.
- Do not wrap the cable around the body of the adaptor. This can cause harm to the cable. Instead bunch the cable up as it was presented in the package.
- Always secure any loose trailing cable to avoid accidents.
- Always try batteries to confirm any possible power issues with the adaptor.

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP.IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.qesh.co.uk](http://www.qesh.co.uk)  
EMAIL: [enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)



# Contents & Features

## Contents

- 1 x DAB / FM & AUX Radio
- 1 x 5V Mains Adaptor

## Features

- DAB receiver (174MHz - 240MHz)
- FM receiver (87.5MHz - 108.00MHz)
- Stores 10 FM presets
- Stores 10 DAB presets
- Powered by 4 x AA alkaline batteries (not included)
- 5v mains adapter (included)
- Auto adjusting clock
- Blue LCD backlight display
- Mono sound (1 x 3W speaker)
- Telescopic aerial
- 3.5mm headphone port
- 3.5mm AUX port (Line-In)
- Inactive Standby (Sleep)
- Dual Alarms
- Dimable Display

### Please Note:

The alarm feature is not available if the unit is powered by batteries.

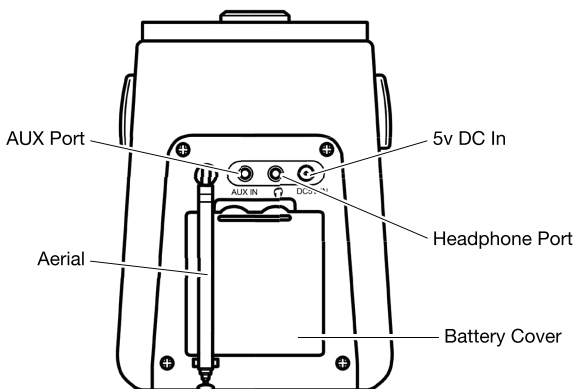
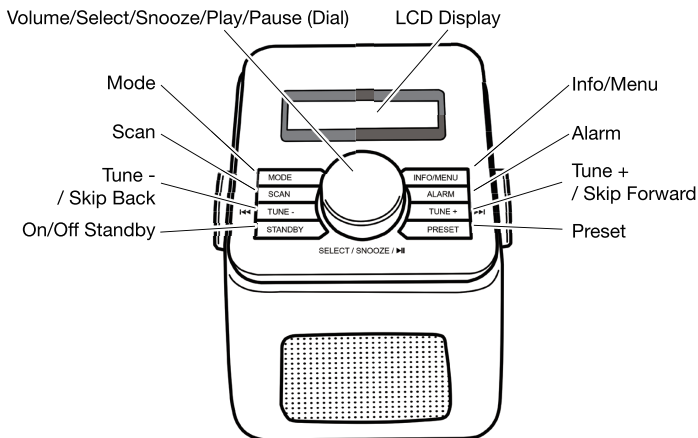
## DAB in Ireland

To check coverage and available services in Ireland please go to:  
<http://www.digitalradio.ie/can-i-get-dab/>

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)  
EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# Controls & Layout



## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
 REP.IRELAND HELPLINE N°: 1800 995 036  
 WEBSITE: [www.qesh.co.uk](http://www.qesh.co.uk)  
 EMAIL: [enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)



# On/Off

## Turning The Radio On

When the radio is initially powered up it is in standby mode and you will need to press the 'Standby' button to turn the radio on.

If the radio has been turn off completely the press and hold the 'Standby' button until the radio powers up.

### **Please Note:**

*Batteries are always supplying power to the radio if used even when it's turned off. This is for any saved presets and settings. Remove batteries before storing.*

## Turning The Radio Off

Press and hold the 'Standby' button for a few seconds until the 'Bye Bye' message appears on the screen and the unit turns off.

# Standby Mode

## Standby

A quick press on the 'Standby' button to either wake or put the radio into standby mode. The date and time will be displayed. You can only set the alarms on or off in standby mode (see page 18).

### **After Sales Support**

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)  
EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# DAB Mode

## Selecting A Station

Use the tune +/- buttons to cycle through the available DAB stations on the display. Press the dial to tune the radio into the station that is shown on the display.

## Scan

You can retune or refresh the amount of DAB stations available by pressing the 'Scan' button. It is recommended you do this when the radio has been moved or if you are getting a poor DAB signal.

# DAB Options

## DAB Menu Options

Press and hold the 'Info/Menu' button until you see 'Full Scan'.



Turn the dial to cycle the options and press the dial to select.

The options here are:

*Full Scan > Manual Tune > DRC > Prune > System (See page 13).*

## Full Scan

To fully erase and retune all of the available DAB stations select 'Full Scan' in the menu options.



The radio will now scan through all the available channels.

All the channels found will be shown in alphabetical order.

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

## Manually Tune DAB

To manually tune the radio select 'Manual Tune' in the menu options.



Use the dial to tune the radio in then press the dial to keep the current tuning. Save as a preset if required (see page 17).

This helps in poor signal areas to get a clearer signal.

## DRC

DRC or Dynamic Range Compression is a feature that some DAB stations use. This enables the audio to be evened out by raising the volume of the quieter audio levels and lowering the volume of the louder audio levels.

To change this select 'DRC' in the menu option.



The 'Low' option will give you a small amount of DRC, where as 'High' will give you strong amount of DRC. Use the dial to cycle between the options and press the dial to select the required preference.

The asterisk in the top right corner indicates the current selection.

## Prune

You can remove DAB stations from the radio that are listed with a '?' in front of their name by using the prune function.



Once you've selected a station you wish to remove, select 'Prune' from the menu options. You will be presented with the choice 'Yes' or 'No'. Select 'Yes' to remove the station. Use the dial to cycle between the options and press it to confirm.

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.qesh.co.uk](http://www.qesh.co.uk)  
EMAIL: [enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)

# FM Mode

## Select FM Mode

Press 'Mode' to change from DAB to the FM function.

## Auto Tune FM

To auto tune to the next available radio station press and hold either 'Tune +/-' buttons for 3 seconds. This will start the FM auto scan. ' +' will scan up the channel and ' - ' will scan down the channel.



The scan will always stop at the next signal received.  
Save as a preset if required (see page 17).

## Manually Tune FM

Press either 'Tune +/-' buttons to manually tune the radio in FM mode. This helps in poor signal areas to get a clear signal.  
Save as a preset if required (see page 17).

# FM Options

## FM Menu Options

Press and hold the 'Info/Menu' button until you see 'Scan Setting'.



Turn the dial to cycle the options and press the dial to select.  
The options here are:

*Scan Setting > Audio Set > System (See page 13).*

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)  
EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

## Scan Settings

You can change the Auto Tune search ability between 'all stations' and 'strong stations'. Select 'Scan Settings' from the menu options.

Use the dial to cycle between either 'Strong Stations' or 'All Stations'. Press the dial to select the required option.

The asterisk in the top right corner indicates current selection.

A blue rectangular screen with white text. At the top, 'FM' is centered. Below it, '< Scan Setting >' is displayed.A blue rectangular screen with white text. At the top, 'Scan Setting \*' is centered. Below it, '< All Stations >' is displayed.

You will be sent to the previous menu once a selection has been made. Press the 'Info/Menu' button to return to the main screen.

## Audio Settings

You can change the sound output from stereo to mono with this option. Select 'Audio Set' from the menu option.

A blue rectangular screen with white text. At the top, 'FM' is centered. Below it, 'Audio Settings' is displayed.

Then use the dial to cycle between 'Stereo Allowed' and 'Forced Mono' options and press to confirm. The asterisk in the top right corner indicates which option is currently in use.

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.qesh.co.uk](http://www.qesh.co.uk)  
EMAIL: [enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)



# Bluetooth Mode

## Select Bluetooth Mode

To select Bluetooth press 'Mode' until 'Bluetooth' shows on the display.

## Pairing

The radio is automatically in pairing mode and show 'Disconnected' on the display.



Activate the bluetooth on your device and search for available devices. Look for and add 'REKA AUDIO'. The radio will automatically pair with the device and no code is required. The display will show 'Connected' if the pairing is successful.



## Using Bluetooth

Make sure the source device has the maximum volume set. You can use the following functions on the radio.

- Play/Pause - 'Select' dial
- Skip Back - 'Tune -' button
- Skip Forward- 'Tune +' button

The volume is controlled in the normal way by turning the dial.

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)  
EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# AUX Mode

## Select AUX Mode

To select AUX press 'Mode' until 'AUX' shows on the display.



Auxiliary Input



AUX  
00:00:00

## Using AUX Input

Connect a 3.5mm jack cable from the device like a mobile, MP3 player, tablet, etc, to the AUX port at the back of the radio.

Make sure the device connected has the volume output at maximum in order to play the sound through the radio. Use the volume control to regulate the end volume output.

## AUX Menu Option

Press and hold the 'Info/Menu' button until you see 'System'.



AUX  
<System >

Turn the dial to cycle the options and press the dial to select.  
The options here are:

*System (See page 13).*

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP.IRELAND HELPLINE N°: 1800 995 036

WEBSITE:

[www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL:

[enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# System Options

## System Menu Options

Press and hold the 'Info/Menu' button until you see 'Scan Setting' in either DAB or FM mode, and 'System' in AUX mode.

Turn the dial to cycle to 'System' and press the dial to select.

Turn the dial to cycle the options and press the dial to select.

The options here are:

*Sleep > Alarm > EQ > Time > Backlight > Inactive Standby > Lang. > Reset > SW Ver.*

## Sleep

You are able to set the radio to turn itself off after a predetermined amount of time. Once you have selected 'Sleep' from the system option you will need to set the amount of time you require:

*Off > 15 > 30 > 45 > 60 > 90 (value in minutes)*

To set the duration of the sleep option, chose from the options by turning the dial and pressing it to select.

## Alarm

See Page 18.

## EQ

You can change the sound output preference with this feature. Once selected from the system options you will have access to:

*Normal > Classic > Jazz > Pop > Rock > Speech > My EQ\**

*\*You can customise the EQ by using the sub menu under 'My EQ' Here you can change the following:*

<i>Loudness</i>	<i>Y/N</i>
<i>Treble</i>	<i>+/-7</i>
<i>Bass</i>	<i>+/-7</i>

*Use the dial to cycle through the options and press it to select.*

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# System Options

## Time

All the time and date functions and preferences can be altered here. Turn the dial to cycle the options and press the dial to select.



The options here are:

*Time/Date > Auto Update > Set 12/24 > Date Format.*

## Time/Date

With this option you can manually set the time and date. Once selected from the 'Time' sub menu you will see the hours flashing. Turn the dial to cycle through the hours and press it to select the required hour value.



Once the hours been set you will have the minutes flashing. Repeat the process for choosing the hour for the minutes. Once selected you will move on to the next screen for setting the date.



Similar to setting the hours and minutes, you cycle through the numbers with the dial and press it to select your chosen value and move to the next value to set. When the last value is set the display will confirm that the new time and date has been saved.



### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.qesh.co.uk](http://www.qesh.co.uk)  
EMAIL: [enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)

# System Options

## Backlight

You can change the brightness and light duration of the display.



The options here are:

*Time Out > On Level > Dim*

## Time Out

This is to set the duration of time before the display dims. Chose from the options by turning the dial and pressing it to select:

*On > 10 > 20 > 30 > 45 > 60 > 90 > 120 > 180 (Seconds)*

The asterisk in the top right corner indicates current selection.

## On Level

This option lets you set the active display light level.

Chose from the options by turning the dial and pressing it to select:

*High > Med > Low*

The asterisk in the top right corner indicates current selection.

## Dim

This option lets you set the inactive display light level.

Chose from the options by turning the dial and pressing it to select:

*High > Med > Low*

The asterisk in the top right corner indicates current selection.

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# System Options

## Inactive Standby (Sleep)

You can set the radio to turn it's self to standby after a preselect period of time with this feature. Once selected from the system options you will have the following options:

*OFF > 2 > 4 > 5 > 6 (Hours)*

Cycle through with the dial and press to select an option.

Each number value is a period in minutes. The radio will continue to play for the selected duration until you select 'OFF'. An asterisk in the top right corner will indicate which is the currently selected option.

## Language

With this option you can choose what language the radio uses to display the menu options in.

Choose from the following options:

*English > Français > Deutsch > Italiano > Español*

The asterisk in the top right corner indicates current selection.

## Reset

Selecting this option from the 'System' menu will reset the radio and clear any presets saved. Use this option if the DAB signal is still poor after re-scanning for stations or any possible faults.

## SW Ver.

This will display the current software version in use.

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE:

[www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL:

[enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

# DAB/FM Preset

## Storing A Preset

Press and hold 'Preset' for 3 seconds, then use the 'Tune +/-' buttons to cycle through the available preset slots. Press the dial to save the station. You will see a saved message appear if successful.



Preset Recall  
<1> (Empty) >



Preset 1  
Stored

The radio has 10 preset slots for both DAB and FM selections.

## Recall A Preset

To recall a saved preset press 'Preset', then use the 'Tune +/-' buttons to cycle through the saved options. Press the dial to tune in your preset selection.

# DAB/FM Information

## Information Details

When listening in DAB or FM mode you can cycle through the available information from the broadcasting service and the radio by pressing the 'Info' button.

The information cycle:

### *DAB*

- *Now Playing*
- *Signal Strength*
- *Music genre*
- *National/Local designation*
- *MHz Frequency*
- *Signal Errors*
- *Kbps data transfer rate*
- *Power Type*
- *Time*
- *Date*

### *FM*

- *Now Playing*
- *Station Name*
- *Music genre*
- *Mono/Stereo*
- *Power Type*
- *Time*
- *Date*

### *Bluetooth/AUX*

- *Power Type*
- *Time*
- *Date*

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE:

[www.qesh.co.uk](http://www.qesh.co.uk)

EMAIL:

[enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)

# Alarm

## Setting the Alarm

There are 2 alarms you are able to set on this radio. When the radio is on and not in standby Press 'Alarm' to set alarm 1 or press 'Alarm' twice to set alarm 2 and press the dial to select.

A blue rectangular screen with the text "Alarm 1 Setup" in a white, pixelated font.A blue rectangular screen with the text "Alarm 2 Setup" in a white, pixelated font.

The process is controlled by using the dial cycle through the available options and pressing it to select. Once an option has been selected it will move on to the next option to set.

Process flow:

Time:	<i>Hour &gt; Minutes</i>
Duration:	<i>15 &gt; 30 &gt; 45 &gt; 60 &gt; 90 (Minutes)</i>
Alert:	<i>Buzz &gt; *DAB &gt; *FM</i>
*If 'DAB' or 'FM' selected:	<i>Last Listened &gt; Preset (1-10)</i>
Repeat:	<i>Daily &gt; *Once &gt; Weekday &gt; Weekend</i>
*If 'Once' selected:	<i>Day &gt; Month &gt; Year</i>
Volume:	<i>Select Volume Level</i>
Alarm:	<i>On &gt; Off</i>

A blue rectangular screen with the text "Alarm Saved" in a white, pixelated font.

Once the alarm is successfully set 'Alarm Saved' will be seen on the display to confirm.

## Turning The Alarm On/Off

When the radio is in standby mode press the 'Alarm' button and use the dial to cycle through the options on the display and press it to select. The combination options with icons are:

*Alarm 1: Off > On > Off > On*

*Alarm 2: Off > Off > On > On*

A digital display showing the time "10:59:31" and the date "19-11-2015" in a white, pixelated font.A blue square icon with a white alarm bell symbol.A blue square icon with a white alarm bell symbol.A blue square icon with a white alarm bell symbol.A blue square icon with a white alarm bell symbol.

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP.IRELAND HELPLINE N°: 1800 995 036

WEBSITE:

[www.qesh.co.uk](http://www.qesh.co.uk)

EMAIL:

[enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)



# Specifications

## Mini DAB & FM Radio With Bluetooth, AUX & Headphone Port

- DAB receiver (174MHz - 240MHz)
- FM receiver (87.5MHz - 108.00MHz)
- Stores 10 FM presets
- Stores 10 DAB presets
- Powered by 4 x AA alkaline batteries (not included)
- 5v mains adapter (included)
- Auto adjusting clock
- Dual Alarms
- Sleep
- Blue LCD backlight display
- Dimmable Display
- Mono 3W speaker
- 3.5mm headphone port
- 3.5mm AUX port (Line-In)
- Inactive Standby
- Multi Language Support
- Telescopic aerial
- Carry Handle
- Emitter (2402Mhz-2480Mhz)
- Frequency power 20mW

### After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.qesh.co.uk](http://www.qesh.co.uk)  
EMAIL: [enquiries@qesh.co.uk](mailto:enquiries@qesh.co.uk)

Hereby, Qesh LTD declares that this DAB radio is in compliance with Directive 2014/53/EU

The full text of the EU declaration of conformity is available at the following internet address: [www.qesh.co.uk](http://www.qesh.co.uk)



# Warranty Certificate

---

## Warranty

This product is warranted to be free from defects in workmanship and parts for a period of 36 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits covered by this warranty are in addition to all rights and remedies in respect of the product the consumer has under existing U.K. laws.

## Proof of Purchase

This warranty is valid for the original purchase and is not transferable.

Please keep your purchase receipt as proof of purchase (approved outlet) and as proof of the date of when the purchase was made (start of warranty). The receipt must be presented with the warranty card when making a claim under this warranty.

## Service during the Warranty Period

Please ensure the product is properly packaged so as to ensure that no damage occurs in transit. Also make sure that you have included a detailed explanation of the problem.

## Extent of the Warranty

This warranty is limited to defects in workmanship or parts. All defective products or parts will be repaired or replaced. This warranty does not extend to accessories.

## Normal Wear and Tear

This warranty does not cover normal wear and tear of the product or parts.

## Exclusions

This warranty does not cover the following:

- Any defect caused by accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has been damaged by lightning strike either directly or indirectly, or on a mains or vehicle outlet power surge or liquid ingress.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.
- Any product that has been used for purposes other than domestic use.
- The product if it is located outside of the U.K. and Ireland
- Any damage caused by improper power input or improper cable connection.

This warranty does not affect your statutory rights.

---

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538

REP/IRELAND HELPLINE N°: 1800 995 036

WEBSITE:

[www.quesh.co.uk](http://www.quesh.co.uk)

EMAIL:

[enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)





# Warranty Card

DAB & FM Radio with Bluetooth®, AUX & Headphone Port

**Model Number: 13238**

Please keep your purchase receipt together with your warranty card

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

 \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Location of purchase: \_\_\_\_\_

**Fault Description:**

Office Use: Repaired ☐ Replaced ☐ Other ☐

We recommend that you attach a photocopy of your receipt, showing the date of purchase, to this warranty card and keep it for your reference. In the event of a product fault, please call the After Sales Support team. Please ensure that you have the product details (as shown on this card) to hand so that the support team are able to respond as quickly and efficiently as possible.

## After Sales Support

UK/N.IRELAND HELPLINE N°: 01270 508538  
REP/IRELAND HELPLINE N°: 1800 995 036  
WEBSITE: [www.quesh.co.uk](http://www.quesh.co.uk)  
EMAIL: [enquiries@quesh.co.uk](mailto:enquiries@quesh.co.uk)

## Warranty Service Address

QUESH LTD,  
B7, FIRST BUSINESS PARK  
FIRST AVENUE, CREWE, CHESHIRE.  
CW1 6BG



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., and any use of such marks is under license. Other trademarks and trade names are those of their respective owners.